



# Stephen Burns

System Administrator & Analyst

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## OBJECTIVE

Innovative, personable, and professional individual with an entrepreneurial drive pursuing a full time position as a System Administrator or Analyst in a growing organization that provides opportunities to grow intellectually and professionally.

## WORK EXPERIENCE

### Open-Xchange, System Administrator (Remote)

(May 2016 – Present) *Mishawaka, IN*

- Collaborated in the administration and maintenance of large server clusters that provided web services to millions of users worldwide
- Developed Chef scripts to automate infrastructure deployment
- Monitored servers to proactively catch potential problems
- Respond to "on-call" alerts to ensure system availability

### PHM School Corp, System Administrator

(Aug 2013 – May 2016) *Mishawaka, IN*

- Hired as System Administrator, Web Developer, & Computer Tech.
- Responsibilities expanded to audio/video & minor networking aspects
- Managed software and hardware of physical & virtual Linux servers
- Increased server uptime and responsiveness
- Created a custom blogging platform and an HDMI over IP video streaming system, which allowed for better use department finances

### Yappem, User Experience Designer (Contracted)

(April 2015 – June 2015) *Sheboygan, WI*

- Improved website code (made it more efficient & better structured)
- Provided guidance on other web development efforts
- Performed occasional DevOps tasks

### MichianaPC, Lead Technician (Feb 2013 – July 2013) *Elkhart, IN*

- Advanced from general Computer Technician to Lead Technician, Store Manager, and Web Developer in less than three months
- Primary tasks included: hardware & software repair and maintenance, OS installation, virus removal, and network setup

## EDUCATION

### Western Governors University (2013 – 2015) *Indianapolis, IN*

Degree: *B.S. in Business Information Technology Management*

### Indiana University South Bend (2010 – 2012) *South Bend, IN*

Studied: *Computer Informatics in Business*

### Elkhart Area Career Center (2007 – 2009) *Elkhart, IN*

Studied: *Computer Networking*

## CERTIFICATIONS

CompTIA A+ (2008 - Present)

MTA: Database Administration Fundamentals (2015 - Present)

## Skills

### Experienced in:

CentOS Server  
Ubuntu Server  
Debian Server

OpenStack  
Virtual Box  
VMware vSphere

Zabbix

Apache  
MySQL  
Galera  
Chef

Postfix  
Dovecot

Memcache

Shell Scripting

Linux NIC Bonding

Linux High Availability

Windows Server, IIS, DNS,  
DHCP, & Active Directory

Open-Xchange AppSuite

FOG Project Imaging  
Software

Computer Networking

### Familiar with:

PHP  
Ruby

Odoo  
ERPNext

SAN & NAS Systems

Open Source DFS