



## SUMMARY

Analytical and data-driven web-designer and problem-solver, with 4 years of experience in WordPress website development, including WordPress multisite configurations, and some WordPress plugin development. Plus additional experience developing and managing websites for high traffic use-case scenarios for both large organizations and small social media start-up companies. Looking to use my experience in web design and systems administration to develop and manage well-designed, stable, and secure websites ideally in a WordPress or Drupal based environment.

## EXPERIENCE

- Linux Systems Administration (6.25 years)  
(CentOS [Red Hat], Ubuntu, Debian)
- Windows Systems Administration (6 years)  
(Windows Server 08 to 2019)
- General Performance Monitoring & Tuning (6 years)
- Database Monitoring & Tuning (5.5 years)  
(MySQL, Maria, PostgreSQL)
- Website Design and Development (4 years)
- WordPress Administration (including WPMS) (4 years)
- Drupal Administration (3 years)
- DNS Zone Management (3 years)
- Email Administration (2 years)
- Graphic Design (2 years)
- SEO Optimization (1 year)
- WordPress Plugin Development (6 months)
- Drupal Plugin Development (6 months)

## SKILLS

- Spanish  
(basic conversational)
- Business Planning
- Project Management
- Change Management
- Entrepreneurial Drive
- Naturally Optimistic and Energetic

## PREVIOUS JOB SECTORS

- Enterprise Level IT (6 years)
- Customer Service (5 years)
- Cloud Computing (2 years)
- Management (1 year)
- Retail (6 months)
- Social Networking  
Website Design (3 months)

## EDUCATION

**B.S. in Business IT Management** from Western Governors University (2015)

## WORK EXPERIENCE

**Systems Administrator** - July 2018 to May 2020 (Full-time)  
Kountry Wood Products – Nappanee, IN

- Managed company-wide IT infrastructure, including all Linux and Windows servers mostly in a VMware vSphere environment, across 3 locations in a rapidly growing manufacturing company.
- Reinforced network security and reliability through implementing a comprehensive monitoring system, improving network segmentation, and creating more well-defined and secure server policies.
- Cut new computer deployment time by over 80%, from 3 days to 3 hours, through a standardized computer image, configuration scripts, and server policies.

## **Linux Systems Engineer** - Jan 2018 to May 2018 (*Remote*)

WSM International – *Mishawaka, IN*

- Lead and executed numerous complex server migration projects.
- Reduced project overhead through complex formulas to manage multiple sets of project data so the data could be better understood, organized, and sorted.
- Evaluated and estimated the technical and time requirements for server migration projects
- Increased project profit margins by utilizing timesaving, custom-made scripts to aid in server migration and maintenance.

## **Platform Engineer** - July 2017 to Sept 2017 (*Remote – Freelance*)

Real Time Medical Systems – *Mishawaka, IN*

- Managed an AWS environment, including its VPCs, EC2 instances, networks, VPNs, Security Groups, and network policies & permissions.
- Eliminated third party errors in the configuration of various systems, which had caused mission-critical migration efforts to stall.
- Composed detailed documentation of common tasks and procedures.

## **System Administrator** - May 2016 to March 2017 (*Remote*)

Open-Xchange, Inc. – *Mishawaka, IN*

- Reduced server deployment times through fully automating the distribution and configuration of our monitoring software (Zabbix). This included developing custom software modules.
- Created, maintained, and administered large server clusters in an OpenStack virtual environment that provided web services to users across the world from Japan to the U.S.
- Boosted public availability and awareness of the company's demo system through migrating it to a new cloud platform which I developed. The demo system showcased the company's flagship software which prior to the migration was plagued with reliability issues due & system outage due to an increase in demand for the demo system.

## **System Administrator / Computer Tech** - July 2013 to May 2016

PHM Schools – *Mishawaka, IN*

- Created a customized WordPress based blogging and website deployment platform that included features such as Active Directory integration, guided interactive audio/video walkthroughs & tutorials, user specific subdomain site-mapping, enhanced media support, Google integration, and fully automated security updates all with a mobile-first design focus.
- Completely recreated & revamped over 15 websites including two news websites.
- Increased uptime & responsiveness on physical & virtual servers.
- Performed network maintenance and managed DNS / DHCP servers.

## **User Experience Designer**- April 2015 to June 2015 (*contract, remote*)

Yappem – *Sheboygan, WI*

- Rescued the core web server during an unexpected system outage.
- Increased the number of mobile users by implementing a mobile-first design strategy to improve the user experience.
- Advised on various web development efforts.